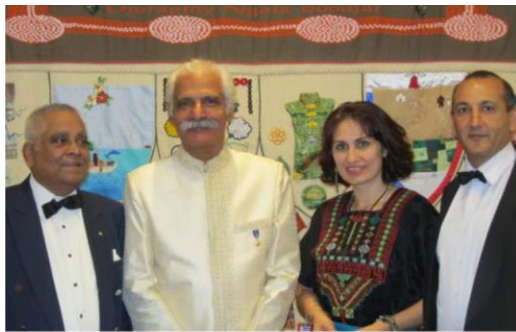


**Multicultural Services Centre
of W.A. Inc**



ANNUAL REPORT 2012-2013



ANNUAL REPORT 2012 – 2013

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MSCWA PURPOSE AND OBJECTS

Purpose

- To meet the settlement, welfare, education and training, cultural, legal and related needs of culturally and linguistically diverse Western Australians;
- To undertake research and community education activities related to their needs; and
- To establish Foundations/trusts for this purpose

Objects

The Objects of the Association shall be:

- a) Alleviate poverty within migrant and refugee families through the provision of emergency relief and other available support services and initiatives.
- b) Provide appropriate cultural and linguistic services to address the needs of the diverse populace of WA with special emphasis on matters affecting their general settlement, welfare & education, training & employment, legal & health (including mental health).
- c) Provide culturally and linguistically appropriate services targeting specific needs of women, elderly, youth and people with disabilities.
- d) Build the capacity of new and emerging ethnic groups and empower them to address issues of concern to them.
- e) Collaborate and assist ethnic groups whose aims and objects are compatible with those of the Association.
- f) Promote greater awareness of the needs and concerns of culturally and linguistically diverse Western Australians among all levels of the government and non-government sector and general public.
- g) Provide Facilities for cultural activities.
- h) Advocate for and promote a united Australia which respects this land of ours, values Aboriginal and Torres Strait Islander and our multicultural heritage and provides justice and equity for all.
- i) Advocate for and promote a racism free society and provide support services for victims of racial discrimination, abuse and harassment.
- j) Undertake initiatives to better assist the Association to respond to natural and other disasters and humanitarian causes overseas.
- k) And such other Objects as the Association shall consider worthy and appropriate from time to time

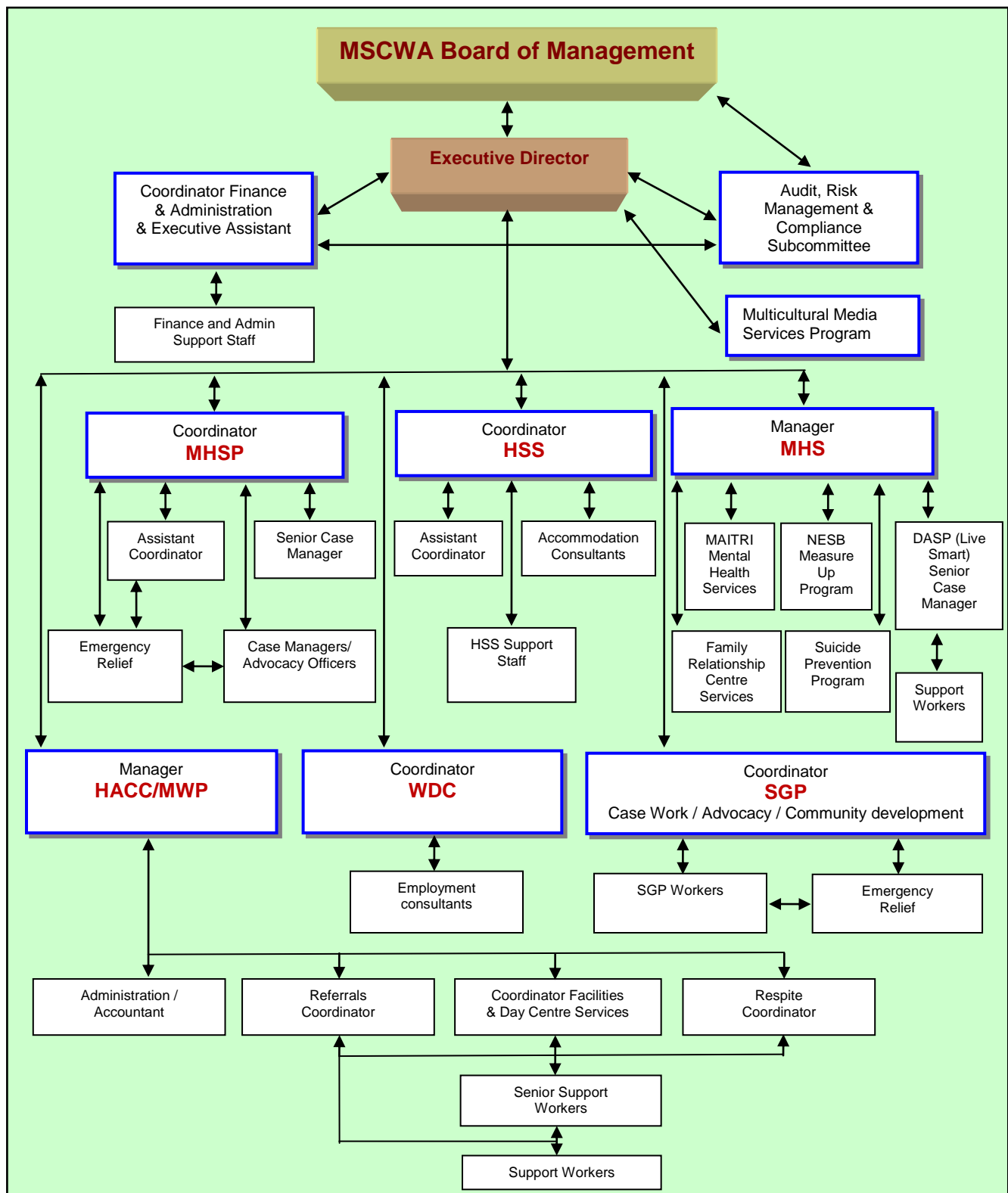
ACKNOWLEDGEMENTS

MSCWA is what it is today because of the substantial support and assistance of a number of local, state and commonwealth government agencies, ethno-specific and multicultural organisations, mainstream agencies and individuals. As they are too numerous to acknowledge individually, the Board and Staff of MSCWA extend all of them special thanks.

We also wish to acknowledge the support of all those who have served on our Board of Management, project steering committees, and assisted us in other operational matters, particularly those who had a direct input to our various programs and our administration. Without their voluntary assistance MSCWA could not have achieved its objectives. We extend special thanks to all of them.

The Centre acknowledges the important contributions that Consumers and Carers make to the various services that we offer. They are the Centre's raison d'etre and without their support and input we would not have been able to deliver high quality services. We extend them our special thanks.

MSCWA ORGANISATIONAL CHART 2013



HACC/MWP - Home and Community Care / Multicultural Wellness Program

HSS - Humanitarian Settlement Strategy

MHSP - Multicultural Housing Services Program

WDC - Workforce Development Centre

MHS- Multicultural Health Services Program

SGP - Settlement Grants Program

MSCWA STAFF 2012 – 2013

Adson	Erin	Project Officer (SGP Bunbury)
Adupa-Ekwang	Francis	Coordinator (WDC) & Senior Case Manager (MHSP)
Akora	Les Emma	Senior Case Manager (DASP) & Case Manager (MHSP-PTS & MHSP)
Aung	Alex	Administration Assistant (HSS)
Aung	Leonard	Accommodation Officer (HSS)
Babich	Anka Anna	Support Worker (HACC/MWP)
Benson	Raynold	Administration Assistant (MSC)
Blackham	Sandra	Assistant Coordinator (HSS)
Bose	Devlin	Coordinator (HSS)
Butcher	Lucy	Project Coordinator (MHS)
Ceranic	Zeljka	Administration Officer (HSS)
Chakrabarti	Shobhana	Manager (MHS)
Cokis	Erifili	Support Worker (HACC/MWP)
Dang	Thanh Tran Thi	Support Worker (HACC/MWP)
De Souza	Stephen	Administration and Quality Assurance Coordinator (HACC/MWP)
Del Borrello	Angela	Respite Care Coordinator/Senior Support Worker (HACC/MWP)
Dinh	Thi Lan	Support Worker (HACC/MWP)
Doukoshkan	Majid Jamshidi	Case Manager (MHSP)
Drommer	Josef	Family Relationships Advisor (RAWA)
Druskovich	Ojdana	Advocacy Officer (MHSP)
Fazillah	Ainaa Mohd	Case Manager (MHSP)
Fung	Rebecca	Family Relationships Advisor (RAWA)
Gandhrav	Manishaben	Support Worker (HACC/MWP)
Ghulam	Shakiba	Community Support Worker (HSS/ER-FMP)
Gouillou	Gaelle	Manager (HACC/MWP)
Grubic	Jadranka	Case Manager (MHSP - MCS)
Hossain	Ahmed	Accountant (HACC/MWP)
Htoo	Michael	Support Worker (HACC/MWP)
Khaing	Yi Yi Win	Support Worker (HACC/MWP)
Khine	Ei Ei	Senior Accounts Assistant (MSC & HSS)
Kiani	Feloora	Coordinator & Assistant Coordinator (MHSP)
Kitching	Bronwyn Louise	Coordinator (MHSP)
Kondo	Masahiro	Senior Administrative & Accounts Assistant (MSC & HSS)
Kovincic	Marina	Referrals Coordinator (HACC/MWP)
Kurubone	Gaston	Advocacy Officer (MHSP)
Kyaw	Saw Paul	Settlement Grants Program Officer (SGP Burma), Employment Officer & Coordinator (WDC)
Le	Joanne Linh	Senior Support Worker (HACC/MWP)

Li	Xiaobing	Accounts & Administrative Assistant (HSS) & Accountant (HACC/MWP)
Lian	David	Community Support Worker (HSS/ER-FMP)
Lin	Charles	Administration Assistant (HSS)
Liu	Fang	Support Worker (HACC/MWP)
Loncar	Nedzada	Family Relationships Adviser (RAWA)
Lu	Mei Yan	Support Worker (HACC/MWP)
Luu	Phung Thi Phi	Support Worker (HACC/MWP)
Macri	Roberto	Coordinator Day Centre Services and Facilities (HACC/MWP)
Malaviya	Rajyashree	Support Worker (HACC/MWP)
Manicom	Pary	Senior Support Worker (HACC/MWP)
Meek	Daravann	Settlement Grants Program Officer (SGP Bunbury)
Mohideen	Nafisa	Case Manager/Housing Advocate (MHSP)
Nguyen	Thi-Be Trang	Bilingual Disability Support Worker (DASP)
Opacic	Anica	Support Worker (HACC/MWP)
Parker	Yusuf	Settlement Grants Worker (SGP)
Pe	Amy San	Coordinator – Finance & Administration, Executive Assistant
Pegrum	Joansy	Settlement Grants Program Officer (SGP)
Pham	Thi Thuy Van	Support Worker (HACC/MWP)
Press	Wayne Martin	Coordinator (MHSP)
Prodanovic	Bojana	Administrative Assistant (MSC)
Prodanovic	Zeljka	Coordinator (SGP)
Ramirez	Raul Aristides	Support Worker (HACC/MWP)
Rifai	Aida	Support Worker (HACC/MWP)
Roobleh	Sahardeed	Case Manager (MHSP & MHSP-PTS)
Safo	Heatham	Case Manager (ER-FMP) & Administration Support Officer (HSS)
Saied	Mai	Settlement Grants Program Officer (SGP)
Sankaran	Ramdas	OAM, Executive Director
Schipp	Esther	Project Officer (SGP Bunbury)
Sideeq	Turab	Bilingual Support Worker (HSS)
Soe	Myat Nilar	Programs Officer (NESB)
Sokolovic	Stela	Assistant Coordinator (HSS)
Tassone	Iolanda	Support Worker (HACC/MWP)
Taylor	Adelin	Settlement Grants Program Officer (SGP Bunbury)
Tha Ceu	John	Settlement Grants Program Officer (SGP Burma)
Thuyasithu		Psychologist (MAITRI)
Tsuzuki	Keiko	Wellness Coordinator (HACC/MWP)
Vu	Thong Hai	Support Worker (HACC/MWP)
Wang	Jing Li	Support Worker (HACC/MWP)
Warsame Dirie	Roda	Personal Support Worker (DASP)
Zar	Min Yar	Operational Support Worker (HSS)

MSCWA VOLUNTEERS 2012 – 2013

Alkased	Zainab	Honorary Administrative Assistant (MSC)
Aye	Thein Thein	Honorary Administrative Assistant (MSC)
Bakit	Mawahib	Honorary Administrative Assistant (MSC)
Benson	Raynold	Honorary Administrative Assistant (MSC)
Campbell	Gerald	HACC/MWP
Campbell	Susan	HACC/MWP
Cheong	Albert	Treasurer - Board Member
Comissao	Lisbeth	Honorary Administrative Assistant (MSC)
De Mel	Leela	Board Member
Gabose	Nejima	MHSP
Ghulam	Shakeela	Honorary Administrative Assistant (MSC)
Gouillou	Erwann	Honorary Administrative Assistant (MSC)
Hansen	Moo	Honorary Administrative Assistant (MSC)
Henney	Jeanette	Honorary Administrative Assistant (MSC)
Htet	Nyan Paw	Honorary Administrative Assistant (MSC)
Jha	Laila	HACC/MWP
Kaka	Fermesk	MHSP
Krishnan	Dr. Prabha Karan	Chairperson
Larki	Parisa	MHSP
Ludher	Swaran	Board Member
Mahar	Robert	Board Member
Manish	Ahmad	Honorary Administrative Assistant (MSC)
Mu	Tha	Honorary Administrative Assistant (MSC)
Mwaiteleke	Pendo	Board Member
Nathan	Conroy	Honorary Administrative Assistant (MSC)
Nathan	Darrell	Honorary Administrative Assistant (MSC)
Naw	Pa Mu Paw	Honorary Administrative Assistant (MSC)
Omer	Fatima	MHSP
Onesmo	Ruth	MHSP
Oreskovich	Nada	HACC/MWP
Palacios	Gabriela	MHSP
Pegrum	Carlyle	Honorary Administrative Assistant (MSC)
Pham	Quang Hong	HACC/MWP
Pham	Van Quat	HACC/MWP
Pinto	Lily	Honorary Administrative Assistant (MSC)
Po	Ta Nay Tha Tee	MHSP
Pring	Anna Marie	Honorary Administrative Assistant (MSC)
Prodanovic	Bojana	Honorary Administrative Assistant (MSC)
Rajan	Sheila	Secretary – Board Member & Administration Support
Raymond	Russell	OAM, Deputy Chairperson & Administration Support
Ripani	Albana	Honorary Administrative Assistant (MSC)
Safarzada	Fatima	Honorary Administrative Assistant (MSC)
Sein	Maria	Honorary Administrative Assistant (MSC)

Sein	Thet War	Honorary Administrative Assistant (MSC)
Ser	Khin	Honorary Administrative Assistant (MSC)
Ser	Wah Wah	Honorary Administrative Assistant (MSC)
Soliman	Hala	MHSP
Tjandra	Yonathan	Honorary Administrative Assistant (MSC)
Tran	Kim Dung	HACC/MWP
Ursich	Kathy	OAM, Board Member & Administration Support
Wynaden	Joharna	Board Member

MSCWA BOARD

Office Bearers

Chairperson	Dr. Prabha Karan Krishnan
Deputy Chairperson	Russell Raymond OAM
Treasurer	Albert Cheong
Secretary	Sheila Rajan

Board Members

Kathy Ursich OAM	Dr. Pendo Mwaiteleke,
Robert Mahar	Swaran Ludher,
Joharna Wynaden	
Dr. Leela De Mel (until February 2013)	

Ex- Officio

Ramdas Sankaran OAM, Executive Director

LANGUAGES SPOKEN BY MSCWA BOARD, STAFF AND VOLUNTEERS

The Centre's staff, board and volunteers speak no fewer than 60 languages and dialects as per the table below.

AFRIKAANS	AMHARIC	ARABIC	BENGALI
BOSNIAN	BURMESE	CANTONESE	CHIN
CHINESE	CROATIAN	CZECH	DARI
DINKA	DUSUN	FALAM	FARSI
FRENCH	GERMAN	GREEK	GUJARATI
HAKKA	HAZARAGI	HERERO	HINDI
HOKKIEN	HUNGARIAN	INDONESIAN	ITALIAN
JAPANESE	KADAZAN	KAREN	KHMER
KINYARWANDA	KIRUNDI	LINGALA	LUO
MACEDONIAN	MALAY	MALAYALAM	MANDARIN
MONTENEGRIN	MIZO	OROMO	PASHTO
PORTUGUESE	PUNJABI	RUSSIAN	SERBIAN
SINHALESE	SPANISH	SUDANESE ARABIC	SWAHILI
TAMIL	TAGALOG	THAI	TIGRINYA
UKRAINIAN	URDU	VIETNAMESE	YAP

CHAIRPERSON'S REPORT

Whilst 2012-13 was not as spectacular a year for MSCWA as the previous one, it still was a notable one in many respects.

MSCWA celebrated three decades of service provision to one of the most vulnerable sections of our society and a number of important dignitaries participated in the 30th anniversary celebrations of MSCWA held at the Laguna Veneto Club in Dianella.



The message that we received from the then Prime Minister was particularly pleasing as were the comments received from a number of political leaders which are included in the MSCWA 30 Years On publication and DVD. The transcript of the Hon Julia Gillard's DVD message which is reproduced on page 10 of this report is a tribute to the commitment and contributions of past and present staff, board and volunteers whose contributions evoked that response.

It was pleasing to note that the Centre's Be Kind to Your Mind program was nominated for a national Award for Suicide Prevention and its Mental Health Program was nominated for the 2013 Mental Health Good Outcomes Awards, presented by the Mental Health Commission of Western Australia.

Other notable initiatives implemented included the Multicultural Healthfest (the first of its kind in WA), and "Shaken" a dance drama on PTSD, which drew applause from various agencies and mental health professionals. The Centre is now the only multicultural service provider on the Disability Services Commission's Individually Funded Services panel.

I extend my special thanks to all Board members and in particular fellow office bearers, Russell Raymond OAM the Vice Chairperson, Albert Cheong the Treasurer, and Sheila Rajan the Secretary, for their substantial assistance and support.

I also wish to acknowledge the contribution and commitment of our Executive Director, Ramdas Sankaran, coordinators and staff who together have ensured that the Centre is still the most diversified multicultural services provider in Western Australia.

Special thanks are also due to all volunteers for their dedicated service for they continue to play a very important role in the operations of our Centre.

The support and assistance of a range of commonwealth, state and local government agencies as well as mainstream and multicultural service providers who are listed in the acknowledgment section of this report have been invaluable and I extend our gratitude to all of them.

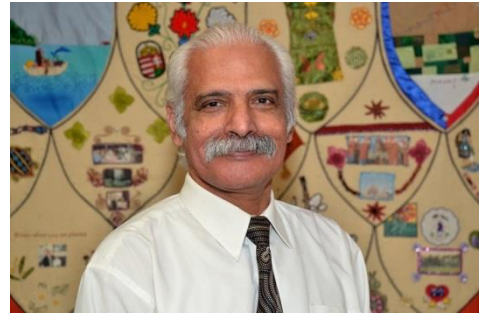
I acknowledge the importance of the support and understanding of our families and partners in the work that we do and extend them special thanks.

Dr. Prabhakaran Krishnan
Chairperson

EXECUTIVE DIRECTOR'S REPORT

2012-13 has been a productive year with a substantial increase in the annual turnover and the implementation of noteworthy projects in the areas of physical and mental health and in particular suicide prevention.

The Centre's "Live Smart" Disability Accommodation Support program, the first multicultural program of its kind in WA got off to a slow start but it is pleasing to note that the Centre is now on the Disability Services Commission's Panel of Disability Sector Organisations to deliver a range of diverse, innovative and flexible services to individuals with disability, living in Western Australia, in accordance with individual plans and funding packages.



Communitywest in its audit of MSCWA's Wellness program found that it met all 18 standards and that was particularly pleasing because it was achieved despite the "unsettling impact" of the significant restructuring that the program had to endure as well as other factors.

The Centre's Strategic Directions document for the period ending 2012 has been updated after consultations with staff, board and key stakeholders. The general thrust will not be very different for the next 5 years but services for people with disabilities and suicide prevention will attract much greater attention.

I have continued to enjoy the trust and support of Dr. Prabha Karan Krishnan, the other office bearers Russell Raymond OAM, Albert Cheong and Sheila Rajan; as well as all board members and I extend all of them my special thanks.

Volunteers play an important role in the operation of many MSCWA programs and I thank them for their contribution.

The Centre's Program Coordinators/Managers Amy, Devlin, Bronwyn, Paul, Gaelle, Shobhana, and Zeljka continued to ensure that the range and quality of services that the Centre provides remain unrivalled. I thank them and their respective staff for their commitment and initiative in achieving this objective. I extend special thanks to Amy San Pe and staff of our finance and administration section for the very important support and assistance they provide to all programs and for fulfilling all financial reporting requirements of funding bodies.

I extend my thanks for the substantial support and assistance provided by our many partners and funding bodies, which include Relationships Australia (WA), St Vincent de Paul Society, Mercy Community Services, the Commonwealth and State Departments of Health, the Department for Child Protection, the Department for Communities, the Commonwealth Attorney General's Department, the Department for Immigration and Citizenship, the Department of Training and Workforce Development, the Department for Family, Housing, Community Services, Indigenous Affairs, the Mental Health Commission and Centrecare.

As always I end with special thanks to our partners and family members for their support and understanding. We could not have indulged in our passion of serving the community but for the added responsibilities they so graciously accept.

Ramdas Sankaran OAM
Executive Director

HIGHLIGHTS 2012-13

1 MSCWA 30th anniversary

The 30th anniversary celebrations of MSCWA held at the Laguna Veneto Club in Dianella on 8 December 2012. Amongst the distinguished guests were Senators the Hon. Louise Pratt and the Hon. Michalia Cash, the Hon Alannah MacTiernan Mayor City of Vincent, the Hon Liz Behjat MLC, Mrs Janet Davidson, Dy. Mayor City of Perth and Dr. Maria Harries, board member Lotterywest.

The message received from the Hon. Julia Gillard MP then Prime Minister of Australia in celebration of 30 years of MSCWA

"I know from my own story that migration is one of the hardest decisions a family can make. Yes, some migrants take it in their stride but most need a helping hand along the way. For 30 years that's precisely what the Multicultural Services Centre of Western Australia has done. You've been a lifeline to new migrants, providing help, advice, and above all understanding.



The range of assistance you provide is truly remarkable – from mental health, disability support, training, housing advocacy, and settlement services to family and relationship counselling. Not only that, when migrants come to you, they find staff, Board members and volunteers who speak 60 languages other than English and who share life stories similar to their own. So those newcomers know they don't have to be afraid or walk the journey of settlement alone.

Friends, as a nation we share a vision of Australia as a place of tolerance, diversity and respect. We can't realise that vision without the great work of Centres like yours. You and your colleagues around Australia are the engine room of multiculturalism. I don't always find myself in agreement with Philip Ruddock but his description of your organisation as a beacon among migrant centres is absolutely spot on.

You are a beacon of welcome and a place of hope. So I congratulate the Centre's Board, staff and volunteers past and present on achieving this important milestone. We are a fairer, more inclusive nation because of what you do."

2 Shaken Dance Drama

As part of its Be Kind to Your Mind, Suicide Prevention program, MSCWA produced a dance drama (to highlight the impact of Post-Traumatic Stress Disorder) that was performed at the Don Russell Performance Theatre on the 14th and 21st of April 2013 (two shows on each of those days). The dance drama had three components - one based on the Japan Tsunami, another on a woman being stalked and criminally assaulted and a third on the real life story of a refugee who sought asylum in Australia and portrayed herself in the dance drama.



Feedback we received include:

"Dance, music and other creative arts can be powerful healing tools in the context of trauma. "Shaken", in addition to being well-produced, are confronting performances that highlight both the awful impact of various types of trauma and the resilience of individuals whose lives have been irrevocably affected by these events. It raises the issue of post-traumatic stress in the public consciousness in a potent and non-



blaming way, but importantly with sensitivity and respect for those individuals involved.”
 Comment provided by Dr Nathan Gibson MBBS FRANZCP, Chief Psychiatrist, WA
 Department of Health

“....the performance did not just leave me SHAKEN but very stirred, very moved. It is wonderful to me to discover that Dance Drama which I love can be used to deal with real life needs.” Comment provided by Wendy Duffy B.A.(UWA) Grad.Dip,Ed.(ECU) A.T.C.L. (London) a trained classical ballet teacher who has taught for Madame Bousloff the founder of the West Australian Ballet Company, and who taught ballet in Singapore and at the headquarters of the Royal Academy of Dancing (now the Royal Academy of Dance)

3 MSCWA now on Disability Services Commission’s Panel for Individually Funded Services

The Disability Services Commission sought to establish a Panel of Disability Sector Organisations to deliver a range of diverse, innovative and flexible services to individuals with disability, living in Western Australia, in accordance with individual plans and funding packages.

MSCWA’s tender bid was successful and it is now the only multicultural service provider that has been approved by DSC for this purpose. In addition to the disability accommodation support services that it was providing, MSCWA can now also provide other services including Alternative to Employment, Intensive Family Support and After School Options.

4 Communitywest Audit Outcomes

Communitywest in its audit of MSCWA’s Wellness program found that it met all 18 standards. The audit outcomes are particularly pleasing not only because of the 100% achievement of the standards but because it was achieved despite the “unsettling impact” of the significant restructuring that the program had to endure and other factors.

5 Multicultural Health Expo

WA’s first-ever Multicultural HealthFest in Maylands was organised by MSCWA in March 2013 at The Rise, which is a City of Bayswater facility in Maylands. The event was supported by the Department of Health and the National Swap It, Don’t Stop It campaign.



Other major sponsors included the Department of Sport and Recreation, the Commonwealth Bank Australia and the Australian Red Cross.

The aim of the HealthFest was to raise awareness about lifestyle related chronic diseases such as Type 2 Diabetes, Heart Diseases and some cancers and to encourage healthy lifestyle behaviours among Western Australians from diverse cultural backgrounds. More than 30 agencies exhibited their stalls at this free public event which brought together community health organizations, health care professionals, volunteers and members of diverse ethnic communities in WA. More than 500 people participated.



The video footage of the HealthFest 2013 produced by the West TV (Channel 44), and broadcast in its Undercurrent program can be watched on <http://youtu.be/SwFiQnvMTDI>

Sadly despite the Centre's efforts it is a crying shame that the NESB Measure UP program, of which this initiative was a part, was been wound up in June 2013 because the Commonwealth ceased funding the program and the state government was not able to take it over.



6 Cross Cultural Healthy Lifestyle project

This project funded by Healthway complemented the NESB Measure UP program and included initiatives such as training a pool of bilingual health educators, the Multicultural Healthy Lifestyle cookbook containing delicious recipes from 13 different cultural groups and a Healthy Lifestyle Cooking Competition. The recipes were created by the community members for the Cooking Competition that took place on 15th December 2012. The challenge of the Cooking Competition was to create healthy dishes while maintaining cultural integrity. All recipes are low in fat, sugar and salt and have been nutritionally analysed using FoodWorks edition 7, as per the Swap It guidelines.





7 Beyond Problem Gambling

The Department of Communities provided MSCWA \$166,160 to implement a comprehensive program to address problem gambling from various perspectives including:

- Promoting understanding of the nature of gambling products and enhance help seeking behaviour
- Promoting participation in Diversionary Activities.
- Therapeutic intervention services that are Cost-free and culturally and linguistically appropriate
- Diversity forums on problem Gambling.
- Enhancing the capacity of mainstream service providers

The project will be completed by June 2014.

8 Settlement Grants Program

DIAC granted MSCWA \$320,678 \$294,050 \$302,860 respectively for the three financial years commencing 2013-14. Together with the Bunbury grant for 2013-14 the total MSCWA grant for the next financial year is \$455,928. Whilst the grants are substantial from absolute and relative perspectives, amazingly MSCWA has now been excluded from service provision in the North.

9 MSCWA Mirrabooka Office

Thanks to substantial funding obtained from Lotterywest MSCWA has upgraded its Mirrabooka office at 14 Brewer Place, Mirrabooka. Besides several office rooms, the facility also has a well equipped kitchen and meeting space that can be used for a range of community activities.



10 Upgrade of the Wellness Centre

Thanks to the intervention of the Mayor of the City of Vincent, the Hon Alannah MacTiernan, the funding that will be provided by the Department of Health, DIAC and Lotterywest and the generous sponsorship of the Bendigo Bank, the Centre's Multicultural Wellness Program will soon have a purpose built Wellness Centre at 10 Farmer Street, North Perth.

11 Strategic Directions

The Centre's Strategic Directions for five years commencing 2013 was developed after consultations with staff, board and key stakeholders. The general thrust will not be very different for the next 5 years but services for people with disabilities and suicide prevention will attract much greater attention.

TREASURER'S REPORT

2013 Annual Report

I am pleased to present the financial report as audited by MACRI Partners which includes:

- Consolidated Balance Sheet for 2012-2013;
- Consolidated Income Statement for 2012-2013;
- Statement of Cash Flows;
- Summary of significant accounting policies and other explanatory notes

Financial Health

The annual turnover of the Centre substantially increased in 2012-13. The new MSCWA Mirrabooka Office opened in June 2013 and a new building will be built at 10 Farmer Street in 2013-14. The costs for the year for the HSS program were substantially higher both in terms of rental payment and maintenance. A \$35,100 loan repayment has been made to ANZ for the Mirrabooka Office property. The Centre's sources of finances are quite diverse but still significantly dependent upon a number of state and commonwealth government agencies. It has, however, continued its efforts to pursue funding from non-government sources.

Acknowledgements

MACRI Partners undertook this year's audit with their usual thoroughness and professionalism and I extend my special thanks to the audit team.

The members of the board have diligently monitored the finances of the Centre to ensure its financial health. I acknowledge their contributions and thank them for the same.

Amy San Pe, the Coordinator-Finance and Executive Assistant, as always managed the accounts and related administration tasks meticulously and efficiently and I extend her my special thanks. I also wish to thank the Executive Director, Ramdas Sankaran for managing the financial and administrative operations of the Centre, prudently and with due diligence.

Albert Cheong, JP
FIPA, CTA, FFCS (Lond.)
Treasurer

**MULTICULTURAL SERVICES CENTRE OF
WESTERN AUSTRALIA INC.**

FINANCIAL REPORT

30 JUNE 2013

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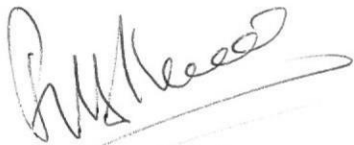
**MULTICULTURAL SERVICES CENTRE OF
WA INC.**

STATEMENT BY OFFICE BEARERS

In the opinion of the Management Committee, the financial report as set out on pages 4 to 13:

- (1) Presents a true and fair view of the financial position of Multicultural Services Centre of WA Inc. as at 30 June 2013 and its performance for the year ended on that date in accordance with the accounting policies used and described in Note 1.
- (2) At the date of this statement, there are reasonable grounds to believe that Multicultural Services Centre of WA Inc. will be able to pay its debts as and when they fall due.

This statement is made in accordance with a resolution of the Management Committee and is signed on behalf of the Committee by:



Dr. Prabha Karan Krishnan

CHAIRPERSON



Ramdas Sankaran

EXECUTIVE DIRECTOR

DATED THIS 3rd DAY OF October 2013

INDEPENDENT AUDITOR'S REPORT

TO THE MEMBERS OF: MULTICULTURAL SERVICES CENTRE OF WA INC.

Report on the Financial Report

We have audited the accompanying financial report, being a special purpose financial report of Multicultural Services Centre of WA Inc. which comprises the balance sheet as at 30 June 2013, income statement, statement of cash flows, a summary of significant accounting policies and other explanatory notes as set out on pages 4 to 11.

Committee's Responsibility for the Financial Report

The committee of the association is responsible for the preparation of the financial report and have determined that the accounting policies described in Note 1 to the financial statements, which form part of the financial report, are consistent with the financial reporting requirements of the Multicultural Services Centre of WA Inc. and are appropriate to meet the needs of the members. The committee's responsibilities also include establishing and maintaining internal control relevant to the preparation and fair presentation of the financial report that is free from material misstatement, whether due to fraud or error; selecting and applying appropriate accounting policies; and making accounting estimates that are reasonable in the circumstances.

Auditor's Responsibility

Our responsibility is to express an opinion on the financial report based on our audit. We have conducted our audit in accordance with Australian Auditing Standards. Those standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the association's preparation of the financial report that gives a true and fair view, in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the committee, as well as evaluating the overall presentation of the financial report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Independence

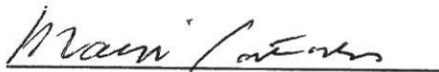
In conducting our audit, we have complied with the independence requirements of Australian professional ethical pronouncements.

Audit Opinion

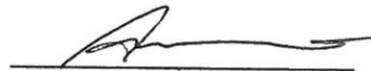
In our opinion, the financial report of Multicultural Services Centre of WA Inc. presents fairly, in all material respects the financial position of Multicultural Services Centre of WA Inc. as of 30 June 2013 and of its financial performance for the year then ended in accordance with the accounting policies described in Note 1 to the financial statements.

Basis of Accounting and Restriction on Distribution

Without modifying our opinion, we draw attention to Note 1 to the financial statements, which describe the basis of accounting. The financial report has been prepared for distribution to members for the purpose of fulfilling the committee's financial reporting. We disclaim any assumption of responsibility for any reliance on this report or on the financial report to which it relates to any person other than the members, or for any purpose other than that for which it was prepared.



MACRI PARTNERS
CERTIFIED PRACTISING ACCOUNTANTS
SUITE 2, 137 BURSWOOD ROAD
BURSWOOD WA 6100



A MACRI
PARTNER

PERTH
DATED THIS 18th DAY OF OCTOBER 2013.

MULTICULTURAL SERVICES CENTRE OF WA INC.
CONSOLIDATED BALANCE SHEET
AS AT 30 JUNE 2013

	NOTES	2013 \$	2012 \$
CURRENT ASSETS			
Cash and cash equivalents	2	1,672,180	1,654,909
Stock on Hand (Food Voucher)		950	-
Trade and other receivables	3	304,704	608,785
Prepayments	4	81,794	67,856
		<u>\$ 2,059,628</u>	<u>\$ 2,331,550</u>
NON-CURRENT ASSETS			
Property, plant and equipment	5	2,130,742	1,536,214
Total Fixed Assets		<u>\$ 2,130,742</u>	<u>\$ 1,536,214</u>
TOTAL ASSETS		<u>\$ 4,190,370</u>	<u>\$ 3,867,764</u>
CURRENT LIABILITIES			
Trade and other payables	6	215,835	347,844
Grants & Rent in advance/Unexpended	7	292,718	293,885
Provisions	8	340,354	280,390
		<u>\$ 848,907</u>	<u>\$ 922,119</u>
NON-CURRENT LIABILITIES			
Borrowing (Interest Bearing)	9	400,000	435,100
Provisions	8	181,121	131,486
Total Non-Current Liabilities		<u>\$ 581,121</u>	<u>\$ 566,586</u>
TOTAL LIABILITIES		<u>\$ 1,430,028</u>	<u>\$ 1,488,705</u>
NET ASSETS		<u>\$ 2,760,342</u>	<u>\$ 2,379,059</u>
MEMBERS' FUND			
Retained Profits	10	2,760,342	2,379,059
TOTAL MEMBERS' FUND		<u>\$ 2,760,342</u>	<u>\$ 2,379,059</u>

This statement is to be read in conjunction with the accompanying notes.

MULTICULTURAL SERVICES CENTRE OF WA INC.
CONSOLIDATED INCOME STATEMENT
FOR THE YEAR ENDED 30 JUNE 2013

	2013	2012
	\$	\$
Income	7,252,279	6,413,675
Expenditure	-6,648,124	-5,919,353
Net Surplus/(Deficit) before refund of Prior Period Surplus (HACC)	604,155	494,322
Less: Refund of Prior Period Surplus (HACC)	222,872	-
Net Surplus/(Deficit)	381,283	494,322
Retained Profits - at beginning of year	2,379,059	1,884,737
Retained Profits - at end of year	<u>\$ 2,760,342</u>	<u>\$ 2,379,059</u>

This statement is to be read in conjunction with the accompanying notes.

MULTICULTURAL SERVICES CENTRE OF WA INC.
CONSOLIDATED STATEMENT OF CASH FLOWS
FOR THE YEAR ENDED 30 JUNE 2013

	Note	2013	2012
		\$	\$
<u>Cash Flows from Operating Activities</u>			
Grants		4,342,664	3,276,565
Refund of Prior Period Surplus (HACC)		- 222,872	-
Fees		3,803,444	3,310,093
Interest		32,955	51,024
Rent		2,884	63,300
Consultancy/Project Fees & Other Receipts		73,387	34,011
GST refund/ (paid)		-402,379	-340,059
Payments to Suppliers and Employees		-6,844,780	-5,985,181
Net Cash provided by (used in) operating Activities	11(b)	<u>785,303</u>	<u>409,753</u>
<u>Cash Flows from Investing Activities</u>			
Proceed of Sale of Assets		515	37,182
Payment for Property, Plant, Equipment and Vehicles		-761,700	-283,296
Net Cash provided by (Used in) Investing Activities		<u>-761,185</u>	<u>-246,114</u>
<u>Cash Flows from Financing Activities</u>			
Net Rental Deposits Received/(Paid)		-6,847	-31,237
Net Cash provided by (Used in) Financing Activities		<u>-6,847</u>	<u>-31,237</u>
Net Increase/(Decrease) in cash in hand		17,271	132,402
Cash at the beginning of Financial Year		1,654,909	1,522,507
Cash at end of Financial year	11(a)	<u>\$ 1,672,180</u>	<u>\$ 1,654,909</u>

This statement is to be read in conjunction with the accompanying notes.

MULTICULTURAL SERVICES CENTRE OF WA INC.
NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2013

1. STATEMENT OF SIGNIFICANT ACCOUNTING POLICIES

The financial report is a special purpose report prepared in order to satisfy the financial reporting requirements of the Associations Incorporation Act 1987 of WA. The Board of Management has determined that the association is not a reporting entity.

The financial report has been prepared on an accrual basis and is based on historic costs and does not take into account changing money values or, except where specifically stated, current valuations of non-current assets.

The following significant accounting policies, which are consistent with the previous period unless otherwise stated, have been adopted in the preparation of this financial report:

(a) Property, Plant & Equipment

Property, plant and equipment are carried at cost less, where applicable, any accumulated depreciation.

The depreciable amount of all fixed assets are depreciated over the useful life of the assets to the association commencing from the time the assets are held ready for use.

(b) Income Tax

The association is exempt from income tax.

(c) Revenue and Other Income

Revenue is measured at the fair value of the consideration received or receivable.

Revenue from donations and subscriptions is recognised when the entity obtains control over the funds which is generally at the time of receipt.

Unspent grant revenues are carried forward in the balance sheet.

Interest revenue is recognised when earned.

(d) Goods and Services Tax (GST)

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Taxation Office. In these circumstances, the GST is recognised as part of the cost of acquisition of the asset or as part of an item of the expenses. Receivables and payables in the balance sheet are shown inclusive of GST.

**MULTICULTURAL SERVICES CENTRE OF WA INC.
NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2013**

(e) Employee Entitlements

The amounts expected to be paid to employees for their pro-rata entitlement including annual leave and long service leave are accrued to the end of the reporting period having regard to experience of employee departures and period of service.

(f) Consolidated Programs

The following programs are included in the operations of the Centre for the year ended 30 June 2013:

1. Multicultural Services Centre (MSC), Counselling Service – MAITRI, and RAWA - Relationships Australia and Humanitarian Settlement Services (DIAC)
2. Settlement Grants Programs (SGP, SGP Burma & SGP Bunbury) (Funded by DIAC)
3. Multicultural Housing Advocacy (MHSP, MHSP – Multicultural Children Services Program, MHSP - Private Tenancy Support Services) (Funded by DCP)
4. Home and Community Care Program (HACC) (Funded by HDWA)
5. Workforce Development Centre (WDC) - (Mercy Community Services)
6. Emergency Relief (ER) (Funded by FaHCSIA & Lotterywest)

(g) Comparatives

Where required, comparative figures have been adjusted to conform with changes in presentation for the current financial year.

MULTICULTURAL SERVICES CENTRE OF WA INC.
NOTES TO FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2013

	2013 \$	2012 \$
2. CASH AND CASH EQUIVALENTS		
Commonwealth Bank	931,771	1,202,015
Cash at bank - Cash Management Call Account - LSL	272,551	222,863
Commonwealth Bank - Asset Replacement/Maintenance Account	458,958	222,131
Petty Cash - HACC	2,400	2,400
Petty Cash - MSC	6,500	5,500
	<u>\$ 1,672,180</u>	<u>\$ 1,654,909</u>
3. TRADE AND OTHER RECEIVABLES		
Accrued Income		
Rent/Utilities Reimbursement (SAAP and CHP)	-	1,329
Services Fees Accrual (HACC)	9,991	11,324
	<u>\$ 9,991</u>	<u>\$ 12,653</u>
Trade Debtors		
Australian Taxation Office (GST)	-	250
Bond from Clients/Others (HSS, SAAP & CHP, HACC)	64,274	68,237
HSS Service Fees from Dept. of Immigration and Citizenship	217,406	422,106
Cross Cultural Healthy Lifestyle Project from Healthway	-	83,885
RAWA Training Fees	-	1,110
Payment for production of recipe books from Heart Foundation WA	3,500	-
Reimbursement for Cleaning Materials/Postage from ECC	3,128	8,044
Reimbursement for Conference Fees from Dept. of Immigration and Citizenship	-	987
Reimbursement for Wages from CGU	6,348	-
Bank Error from Commonwealth Bank	57	-
Stamp Duty Reimbursement from Scarborough Toyota	-	11,513
	<u>\$ 294,713</u>	<u>\$ 596,132</u>
Total Trade and Other Receivables	<u>\$ 304,704</u>	<u>\$ 608,785</u>

MULTICULTURAL SERVICES CENTRE OF WA INC.
NOTES TO FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2013

	2013 \$	2012 \$
4. PREPAYMENTS		
Activities - Paid in Advance	455	-
Insurance- Paid in Advance	8,344	6,437
Levy/Utilities - Paid in Advance	1,191	-
MV Licence Fees - Paid in Advance	2,286	-
Photocopying - Paid in advance	25	-
Rent - Paid in Advance	62,010	60,639
Subscriptions- Paid in advance	7,332	780
Travel - Paid in Advance	151	-
	<u>\$ 81,794</u>	<u>\$ 67,856</u>
5. PROPERTY, PLANT AND EQUIPMENT		
Land at cost	<u>\$ 795,471</u>	<u>\$ 795,471</u>
Building at cost	1,132,392	465,124
Less: Accumulated Depreciation	-69,819	-55,689
	<u>\$ 1,062,573</u>	<u>\$ 409,435</u>
Motor Vehicle at Cost	491,782	491,782
Less: Accumulated Depreciation	-333,283	-257,084
	<u>\$ 158,499</u>	<u>\$ 234,698</u>
Plant and Equipment at Cost	312,122	307,267
Less: Accumulated Depreciation	-204,754	-217,702
	<u>\$ 107,368</u>	<u>\$ 89,565</u>
Leasehold Improvement	7,117	7,117
Less: Accumulated Depreciation	-286	-72
	<u>6,831</u>	<u>7,045</u>
Total Property, plant and equipment	<u>\$ 2,130,742</u>	<u>\$ 1,536,214</u>
6. TRADE AND OTHER PAYABLES		
Trade Creditors/Accruals	140,880	255,464
Australian Taxation Office (GST)	9,656	23,032
Payroll Liabilities	63,819	57,058
Bond Holdings	1,480	12,290
	<u>\$ 215,835</u>	<u>\$ 347,844</u>

MULTICULTURAL SERVICES CENTRE OF WA INC.
NOTES TO FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2013

	2013	2012
	\$	\$
7. GRANTS & RENT IN ADVANCE/UNEXPENDED		
ER Grant from Lotterywest and Department of FaHCSIA	4,765	33,509
MSC NESB Grant from Department of Health	-	5,763
MHSP Grant from Department for Child Protection	91,325	149,159
MSC - One Life Suicide Prevention Strategic Project (Centrecare)	-	10,431
MSC - Cross Cultural Healthy Lifestyle Project (Healthway)	-	75,489
MSC - Mediation RAWA	7,265	12,810
MSC - Games People Play Project	166,160	-
MSC - Australia-Japan Foundation Project	13,580	-
MSC - Katanning Alive Project	3,832	-
SAAP/CHP and OAA - Rent in Advance	791	1,724
WDC - Community and Welfare Grant (City of Vincent)	5,000	5,000
	<u>\$ 292,718</u>	<u>\$ 293,885</u>

8. PROVISIONS

Current

Provision for Annual Leave	208,056	153,229
Provision for Long Service Leave	91,430	91,377
Provision for Redundancy/Relief Workers	40,868	35,784
	<u>\$ 340,354</u>	<u>\$ 280,390</u>

Non- Current

Provision for Long Service Leave	<u>\$ 181,121</u>	<u>\$ 131,486</u>
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9. BORROWINGS (INTEREST BEARING)

Non- Current - Loan

Borrowings from Commonwealth Bank/ANZ for purchase of property - 64 Wellington Road, Morley WA 6062 and 14 Brewer Place, Mirrabooka WA 6061.

<u>\$ 400,000</u>	<u>\$ 435,100</u>
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Secured over the properties.

10. RETAINED PROFITS

Retained Profits at the beginning of the financial year	2,379,059	1,884,737
Profit / (Loss) for year	381,283	494,322
Retained Profits end of the financial year	<u>\$ 2,760,342</u>	<u>\$ 2,379,059</u>

**MULTICULTURAL SERVICES CENTRE OF WA INC.
NOTES TO FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2013**

2013 **2012**
\$ **\$**

11. CASH FLOW INFORMATION

(a) Reconciliation of cash

Cash at the end of the financial year as shown in the Statement of Cash Flows is reconciled to items in the balance sheet as follows:

Cash at bank	931,771	1,202,015
Cash at bank - Cash Management Call Account - LSL	272,551	222,863
Cash at bank - Asset Replacement/Maintenance Bank Account	458,958	222,131
Cash on Hand	8,900	7,900
	<u>\$ 1,672,180</u>	<u>\$ 1,654,909</u>

(b) Reconciliation of Cash Flow from Operations with Profit/ (loss) from Ordinary Activities

Profit / (Loss) from operations	381,283	494,322
Non-cash flow in profit from ordinary activities		
Depreciation	131,557	108,307
Profit/(Loss) on Sale of Assets	-	-37,182
Change in Assets & Liabilities		
(Increase)/Decrease in Stock on Hand	-950	-
(Increase)/Decrease in Trade Debtors	298,539	-360,415
(Increase)/Decrease in Accrued Income	1,329	280
(Increase)/Decrease in Prepaid Expenses	-13,938	-25,145
Increase/(Decrease) in Provision	109,599	-37,540
Increase/(Decrease) in Trade Creditors & Accruals	-108,990	247,306
Goods and Services Tax - movements	-13,126	19,820
Cash flow from operations	<u>\$ 785,303</u>	<u>\$ 409,753</u>

12. CONTINGENT LIABILITY

No contingent liabilities existed at 30 June 2013

MULTICULTURAL SERVICES CENTRE OF WA INC.
DETAILED INCOME & EXPENDITURE STATEMENT
FOR THE YEAR ENDED 30 JUNE 2013

	2013 \$	2012 \$
INCOME		
Grants	3,872,679	2,944,908
Brokerage Funds	31,049	28,154
Donations	29,520	-
Fees for Services	3,270,374	3,251,874
Interest	32,955	51,024
Other Income	12,818	5,857
Profit / (Loss) on Sale of Asset	-	37,182
Rent	2,884	94,676
Total Income	\$ 7,252,279	\$ 6,413,675
EXPENDITURE		
Accommodation	58,598	56,901
Accounting & Audit Fees	22,120	20,570
Activities	15,718	6,148
Advertising	3,078	1,877
Bad Debts	1,700	1,620
Bank Charges	4,213	2,963
Centrelink Fees (SAAP/CHP)	4	224
Cleaning	30,866	30,954
Computer Expenses	13,860	25,259
Community / Program Development	6,495	4,576
Conference / Seminar	2,035	3,388
Consultancy	750	5,366
Disposal - Assets	176	-
Donation / Sponsorship	275	-
Dues and Subscription	5,531	4,081
Electricity/Gas/Water	22,632	22,319
Emergency Relief Grant - Distribution	140,545	153,735
Expenses for Brokerage Funds	36,207	31,895
Expenses for English Classes	2,572	3,080
Expenses for Project based Grants	276,336	77,586
Expenses (non-wage) for Services	2,237,422	2,199,850
Expenses - Book "Has a Book Got a Spine"	930	2,920
Interest on Mortgage	30,035	39,030
Insurance - Association Liability, Business Combined, Legal	16,952	15,900
Insurance - Motor Vehicles, Composite	11,471	10,340
Insurance - Contents/Houses	1,889	4,981
Insurance - Employer Journey	487	356
Balance c/fwd	2,942,897	2,725,919

MULTICULTURAL SERVICES CENTRE OF WA INC.
DETAILED INCOME & EXPENDITURE STATEMENT
FOR THE YEAR ENDED 30 JUNE 2013

	2013	2012
	\$	\$
Balance b/fwd	2,942,897	2,725,919
Interpreting Services	4,350	343
Kitchen equipment	3,139	1,577
Library Books	-	42
Maintenance - Houses	43,795	54,147
Maintenance - Equipment/Furniture	17,765	14,829
Meals (HACC Clients)	35,413	20,152
Medical	-	1,548
Meeting Expenses - AGM/Board/General	1,305	2,306
Mileage	12,361	13,509
Motor Vehicle Expenses	26,572	37,751
Other Expenses/Sundry	1,711	2,494
Parking/Taxi	537	2,700
Postage/Photocopying/Printing/Stationery	22,570	24,781
Purchased Service	1,499	2,200
Rates and Taxes	6,018	24,518
Salaries & Wages	2,921,379	2,495,480
Security	3,137	2,477
Staff Amenities & Others	10,470	31,622
Staff Training	3,659	6,438
Superannuation	244,337	211,863
Telephone / Fax / Internet	31,232	30,277
Transfer Fund of Long Term Provisions to Community Housing	123,317	62,386
Travel / Entertainment	1,400	784
Workers Compensation	57,845	40,903
Total Expenditure	\$ 6,516,567	\$ 5,811,046
Net Surplus/(Deficit) before depreciation and Prior Period Surplus (HACC)	\$ 735,712	\$ 602,629
Less: Depreciation	\$ 131,557	\$ 108,307
Net Surplus/(Deficit) before refund of Prior Period Surplus (HACC)	\$ 604,155	\$ 494,322
Less: Refund of Prior Period Surplus (HACC)	\$ 222,872	\$ -
Net Surplus/ (Deficit)	\$ 381,283	\$ 494,322





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of W.A. Inc**

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